# Simulating Next-Generation User Interfaces for Law Enforcement Traffic Stops

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#### Motivation

The need to integrate new technologies into the routine of traffic stops is an evident concern among law enforcement agents. The successful adoption of novel user interfaces relies on:

- · A clear understanding of first responders' requirements and contexts of use.
- The ability to simulate future technology while the technology is still under development and not ready for the consumer market.
- · Participatory design with first responders with multiple iterations taking expert feedback into account.

# **Interface Features**

# Real-time data gathering The interface automatically identifies the vehicle's plate and searches for its information. Color code represents the status of the search.



**On-demand information display** 

Once the information is fetched, the interface sends an alert. The officer can see the information in the arm-mounted display.

#### Goal

To simulate a next-generation user interface that has the potential to increase safety and agility to police officers during traffic stops.

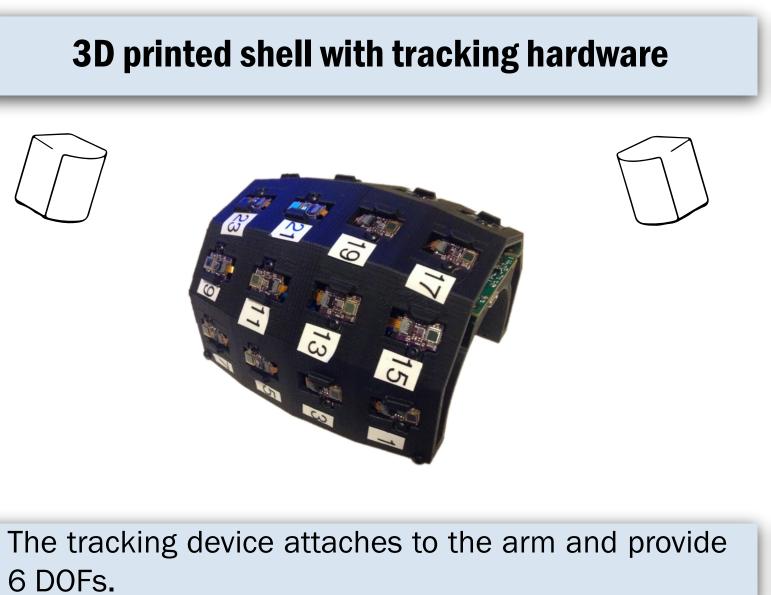
#### Contributions

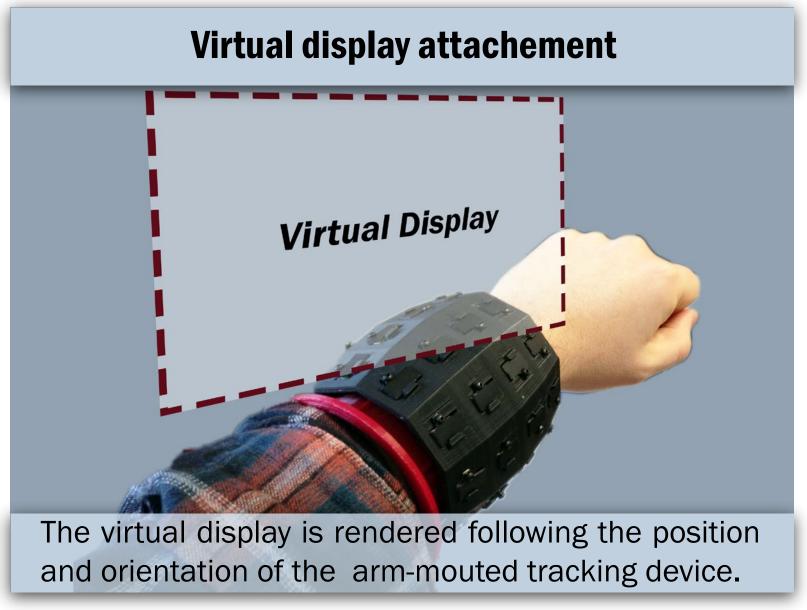
- · A user interface design informed by the needs and culture of law enforcement.
- · A traffic stop VR scenario where common procedures are enhanced with simulated augmented reality.
- · A virtual on-demand arm-mounted display that shows information fed by a simulated image recognition system.
- · A situational awareness interface with levels of intensity based on the information gathered.



Haptic and visual alerts convey situational awareness clues that represents the status of the findings. Higher risk, higher alert intensity.

# **Arm-mounted tracking device**





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### Discussion

The proposed interface is designed to supplement the existing in-car computer system. Quickly and easily accessible information with the arm-mounted display, along with situational awareness notifications, aim to increase safety to the responding officer. Low risk tasks remain in the traditional interface.

## **Next Steps**

Assess, through user studies:

- · Situational awareness performance of different alert modalities (visual, haptic, audible);
- · Levels of interaction fidelity, from natural interaction to indirect metaphors;
- The situational awareness interface with levels of intensity based on the information gathered.

We intend to perform the evaluations with a group of law enforcement collaborators.



